



Insurance Collection Executives (ICE)

## *Leveraging Modern Technologies to Drive Superior Customer Service*

If you missed the March 21<sup>st</sup> “Leveraging Modern Technologies to Drive Superior Customer Service webinar” hosted by OneShield and Karen Furtado of SMA (Strategy Meets Action), [click here](#) to view the recording. If you did not originally register for this webinar, please note that you will need to complete a brief registration form — this form should only take 1 minute to complete so thank you for your support.