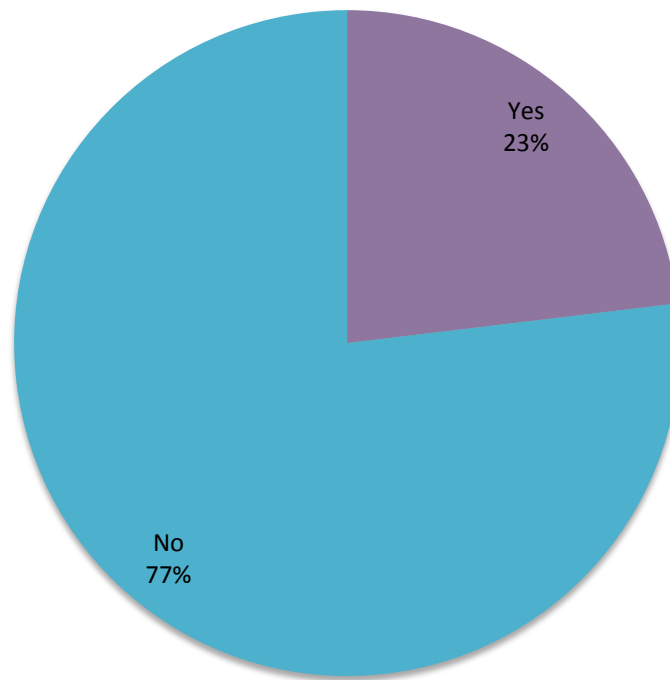


July 2016 QotM (PL Only)

Are a customer's outstanding past due balances reviewed during the Underwriting process? (e.g. when adding new coverages, reviewing endorsements, making renewal decisions, etc.)



Value	Percent	Count
Yes	23.1%	3
No	76.9%	10
	Totals	13