

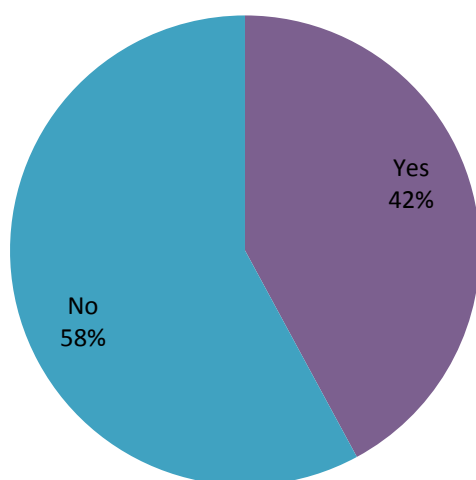


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Report for November 2018 QotM (CL Only)

1. For Commercial Lines, do you have any installment plan restrictions based on past payment history?



Value	Percent	Count
Yes	42.1%	8
No	57.9%	11
	Totals	19