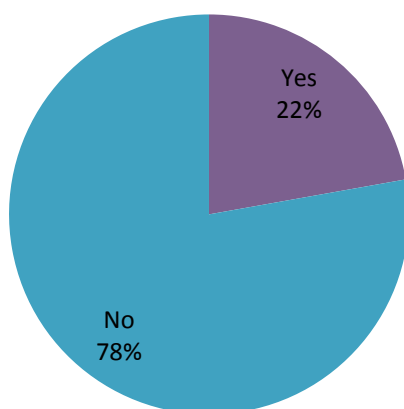




Report for December 2018 QotM (PL Only)

1. For Personal Lines, do you have any installment plan restrictions based on past payment history?



Value	Percent	Count
Yes	22.2%	2
No	77.8%	7
	Totals	9