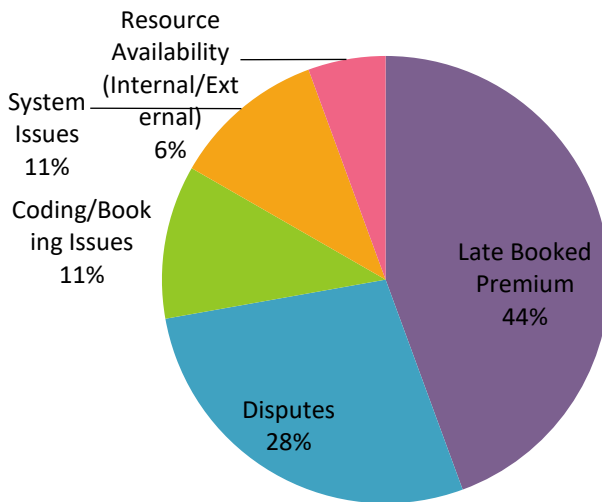


Report for December 2018 QotM (CL Only)

For Commercial Lines, what is your organizations' biggest non-admitted statutory concern towards 2018 year-end goal?



Value	Percent	Count
Late Booked Premium	44.4%	8
Disputes	27.8%	5
Coding/Booking Issues	11.1%	2
System Issues	11.1%	2
Resource Availability (Internal/External)	5.6%	1
	Totals	18