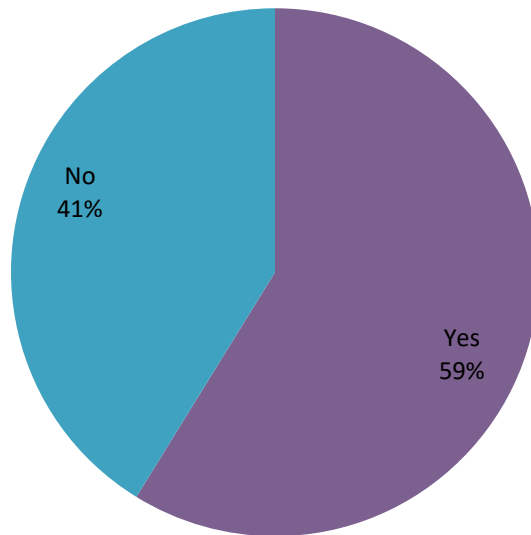


Report for January 2019 QotM (CL Only)

Does your organization employ quality review programs to ensure compliance of Service Level Agreement (SLA) targets for on-shore and off-shore staff?



Value	Percent	Count
Yes	58.8%	10
No	41.2%	7
	Totals	17