

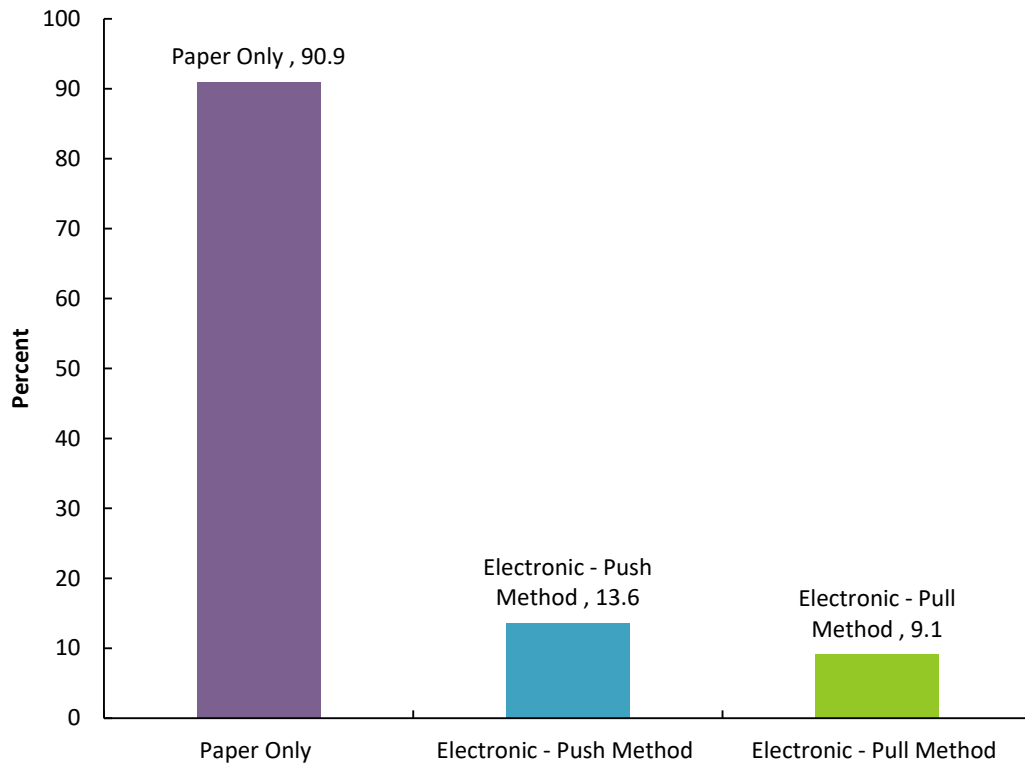


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**American
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December 2019 QotM (CL Only)

1.How does your organization send out direct notices of cancellation? (Select all that apply)



Value	Percent	Count
Paper Only	90.9%	20
Electronic - Push Method	13.6%	3
Electronic - Pull Method	9.1%	2