

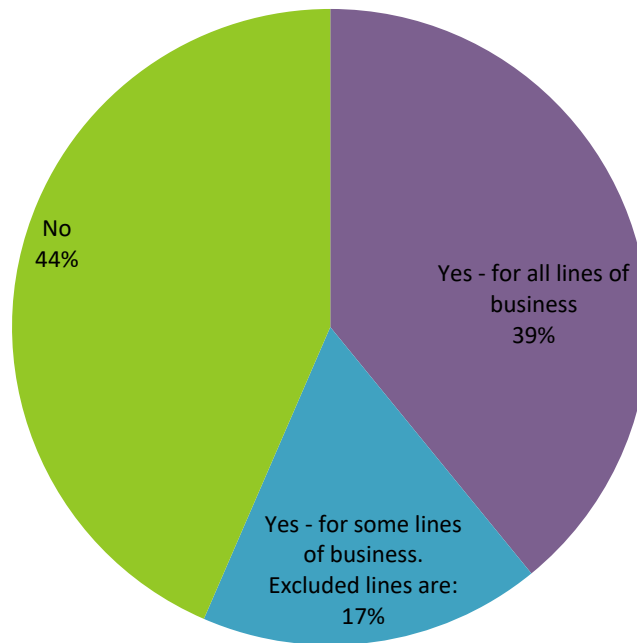


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## Report for March 2020 QotM (CL Only)

1. Do you flat cancel renewals for non-payment without customer/agent request?



Value	Percent	Count
Yes - for all lines of business	39.1%	9
Yes - for some lines of business. Excluded lines are:	17.4%	4
No	43.5%	10
	Totals	23