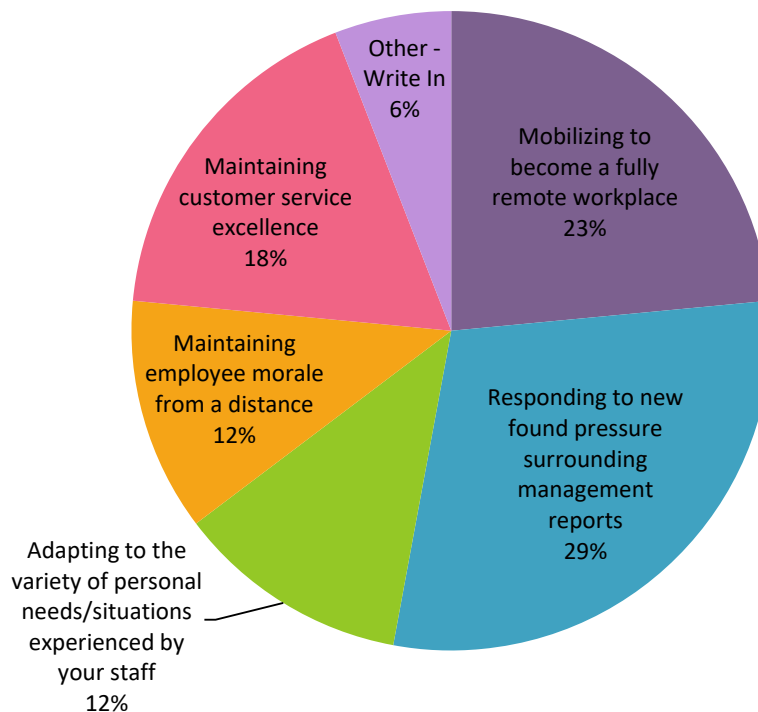




## Report for May 2020 QotM (CL Only)

1.The single greatest business challenge you faced relative to your organization's response to the "Stay at Home" order was:



Value	Percent	Count
Mobilizing to become a fully remote workplace	23.5%	4
Responding to new found pressure surrounding management reports	29.4%	5
Adapting to the variety of personal needs/situations experienced by your staff	11.8%	2
Maintaining employee morale from a distance	11.8%	2
Maintaining customer service excellence	17.6%	3
Other - Write In	5.9%	1
	Totals	17