

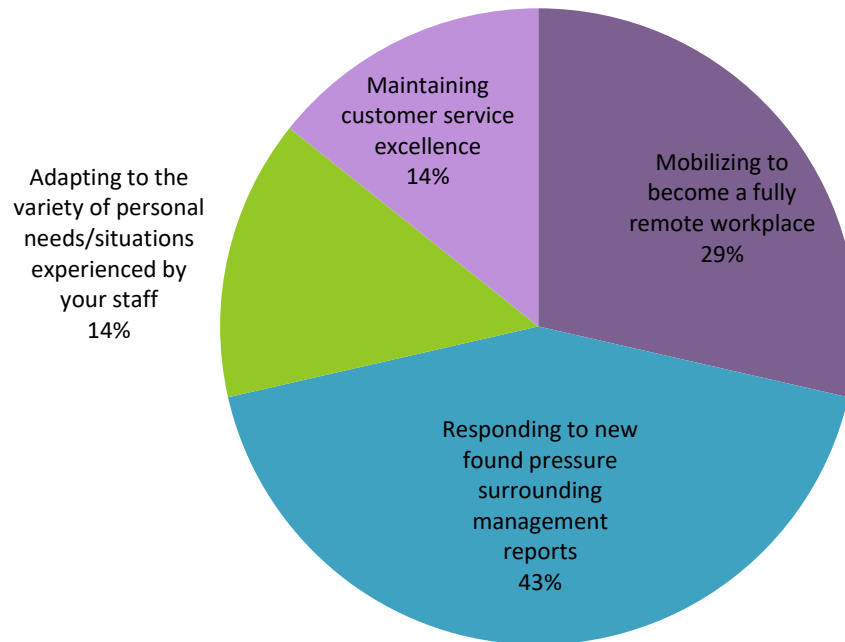


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Report for May 2020 QotM (PL Only)

1.The single greatest business challenge you faced relative to your organization's response to the “Stay at Home” order was:



Value	Percent	Count
Mobilizing to become a fully remote workplace	28.6%	2
Responding to new found pressure surrounding management reports	42.9%	3
Adapting to the variety of personal needs/situations experienced by your staff	14.3%	1
Maintaining customer service excellence	14.3%	1
	Totals	7