

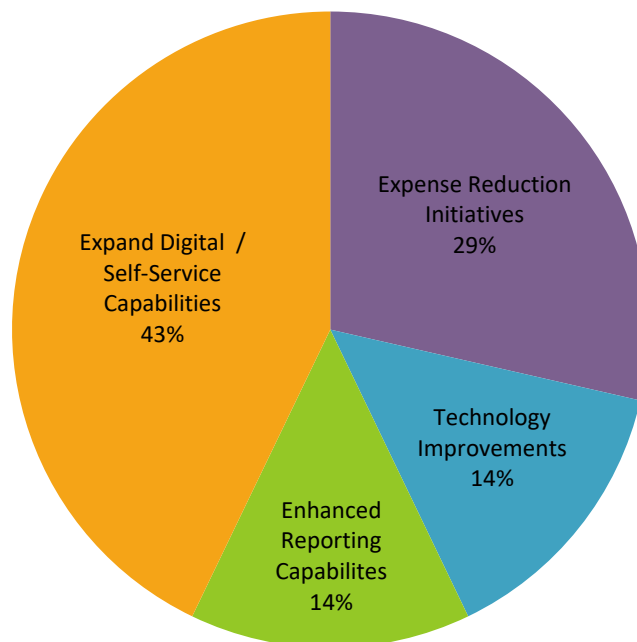


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Report for July 2020 QotM (PL Only)

1.What is your organization's primary focus for the second half of 2020?



Value	Percent	Count
Expense Reduction Initiatives	28.6%	2
Technology Improvements	14.3%	1
Enhanced Reporting Capabilites	14.3%	1
Expand Digital / Self-Service Capabilities	42.9%	3
	Totals	7