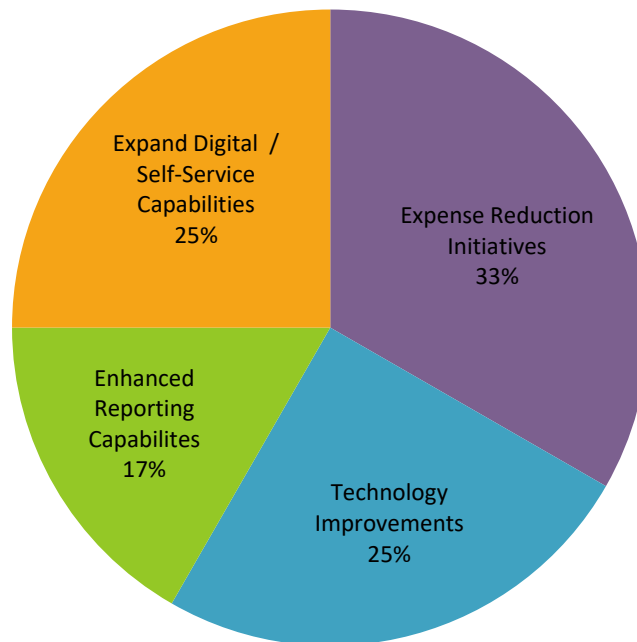




Report for July 2020 QotM (CL Only)

1.What is your organization's primary focus for the second half of 2020?



Value	Percent	Count
Expense Reduction Initiatives	33.3%	4
Technology Improvements	25.0%	3
Enhanced Reporting Capabilites	16.7%	2
Expand Digital / Self-Service Capabilities	25.0%	3
	Totals	12