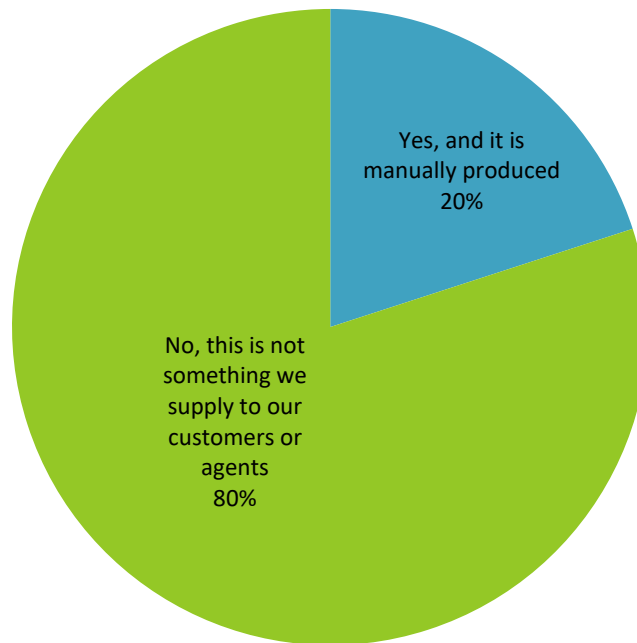




Report for October 2020 QotM (CL Only)

1. On Commercial Lines Policies that are Direct Billed, do you supply the customer or agent a payment schedule?



Value	Percent	Count
Yes, and it is manually produced	20.0%	1
No, this is not something we supply to our customers or agents	80.0%	4
	Totals	5